



The Dorset Family Information Service.

The Dorset Family Information Service was launched in October 1999. Our aim is to provide accurate, impartial and confidential childcare information, advice and assistance which is of a high quality, free and accessible to all parents, carer's, young people and professionals.

This information is available through a telephone helpline, postal, fax or e-mail delivery of requested information, the national direct.gov website, our local website, and via the Outreach service.

In addition we aim to provide an accurate and up-to-date signposting service to specialist support services, and information for parents about provision that is not registered ie. holiday activities, children's clubs, play parks and activities for under 5's.

We continually work to develop new access points across the county, and establish and maintain supportive links with providers and local statutory and voluntary organisations, Schools and Children's Centres so that they can work with us to further support parents in Dorset.

We are working with your school to assist them in fulfilling the parenting support element of the Extended Services core offer. Our goal is to ensure that parents and carers have the information and guidance they require to make an informed decision on the type of care, support or provision they need to meet their child's and family's needs.

For further information about the Dorset Family Information Service please contact us on:-

Helpline: 01305 221066
Web: www.dorsetforyou.com/fis
E-mail: familyinfo@dorsetcc.gov.uk